

IMPORTANT MEMORANDUM

DATE: 2/11/2021

TO: All AT&T POTSwap Customers

FROM: Dave Jahr, General Manager, Janus Remote Communications

SUBJECT: AT&T POTSwaps and 3G Network Shutdown

As some of you are already aware, AT&T is scheduled to shut down their 3G HSPA Network by February of 2022. Janus has determined that many 3G sites are already being taken out of service. With the AT&T 3G Network End-of-Life, all Janus HSPA910PS V1.00 POTSwap units will cease to be operational. Janus highly recommends that all current HSPA910PS V1.00 POTSwap customers begin the process of transitioning to the new Janus AT&T 4G LTE POTSwap LTE910PS V1.00 TBUVN.

Janus has made it easy and cost-effective for customers to update their devices to 4G LTE. Upgrade offers available at the Janus store give existing HSPA910PS customers the chance to upgrade their devices and save hundreds of dollars in the process. Here is a link to information regarding the AT&T 3G Network shutdown and standard kit upgrade offer:

http://janus-rc.com/LTE_POTSwap.html

IMPORTANT INFORMATION ABOUT AT&T 3G SHUTDOWN AND THE JANUS 4G LTE POTSwap

The cellular modules used within our AT&T POTSwap (LTE910PS) devices have the capability to fallback to AT&T's 3G network when 4G service is not available. This 3G fallback capability will no longer be available with the AT&T 3G network shutdown in February of 2022. This issue will be inconsequential for people using AT&T's 4G VoLTE network. However, if you are using 3G AT&T voice service at the time of the AT&T 3G Network shutdown, your units will cease operation. To circumvent the possibility of issues in February of 2022, please check with your voice plan provider to make sure your LTE910PS V1.00 TBUVN POTSwap is on a 4G AT&T VoLTE capable network.

VERIFY YOUR POTSwap LTE910PS V1.00 UNITS ARE ON AN AT&T 4G VoLTE CAPABLE NETWORK AND USING 4g VOICE SERVICES PRIOR TO FEBRUARY 2022.

Please contact Janus with any questions: 630-499-2121 or email: info@janus-rc.com